



ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION
(Operations Department, RTC House, Vijayawada)

No.M2/543(10)/2019-OPD

O/o the VC & MD,
Dt. 13.11.2024

To,
All the Executive Directors (Zones),
All the District Public Transport Officers,
APSRTC.

SUB: Concession for Senior Citizens: 25% concession to the eligible senior citizens irrespective of their place of residence - Instructions issued – Reg.

Ref: 1. Circular No.17/2016-OPD(P), dated.22.06.2016.
2. Lr.No.543(10)/2019-OPD(M), dated.17.03.2022.
3. Lr.No.M2/543(10)/2019-OPD, dated.21.09.2023 .

Vide ref.1st & 2nd cited above, the Corporation extended 25% concession to Senior Citizens who have completed 60 years of age in all types of buses operated by APSRTC. Further, instructions were also issued vide ref.3rd cited, to accept the following as proof of age either in physical form or digital form from the Senior Citizens at the time of purchase of Ticket/ during their travel.

- | | | |
|------------------|---------------------------|----------------|
| 1. Aadhaar card | 2. Senior Citizen ID card | 3. PAN card |
| 4. Voter ID card | 5. Passport | 6. Ration card |

Even though instructions are communicated, complaints are being received from Senior Citizens on non-acceptance of age proof documents issued by other states (Aadhaar card, Voter ID etc.,) and issuing full fare tickets by the operating crew resulting in severe hardship by Senior Citizens.

Now, it is once again informed that Senior Citizens who have completed 60 years of age can avail 25% concession duly producing any proof of age mentioned above in either physical form or digital form issued by any State Government or Government of India, irrespective of State they belong.

Therefore, it is here by instructed to instruct all field officers and supervisors and ensure the above instructions are informed to all employees of the Corporation through notice boards and gate meetings.


Executive Director (Operations)

Copy to ED(A), FA&CAO for information